1	COMMONWEALTH OF VIRGINIA
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3	DEPARTMENT OF PROFESSIONAL AND OCCUPATIONAL REGULATION
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5	BOARD FOR BARBERS AND COSMETOLOGY
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7	PUBIC HEARING
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10	SECOND FLOOR CONFERENCE CENTER
11	9960 MAYLAND DRIVE
12	HENRICO, VIRGINIA 23233
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15	AUGUST 28, 2023
16	9:00 A.M.
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1	APPEARANCES:
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3	PRESENT:
4	Heather Garnett, Administrative Coordinator
5	Wendy Duncan, Licensing Operations Administrator Tamika Rodriguez, Regulatory Operations Administrator
6	Matthew Roberts, Board Chair
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MS. RODRIGUEZ: Good Morning, Ladies and Gentlemen. The hearing is starting at 9:07 A.M. I am Tamika Rodriguez. I am a staff member with the Virginia Board for Barbers and Cosmetology. With me is Matthew Roberts. He's the Board Chair for the Virginia Board for Barbers and Cosmetology.

This is a public hearing held at the Department of Professional and Occupational Regulation, 9960 Mayland Drive, Richmond, Virginia.

This hearing is being held pursuant to Section 2.2-4007.01 of the Administrative Process Act of the Code of Virginia, for the purpose of receiving public comment on the Board's revised proposed regulations published in Virginia Register on July 17, 2023.

The list of interested parties and organizations, which were notified of this process and invited to come to this opportune request. The staff of the Department of Professional and Occupational Regulation will prepare a report of all public comments received, which will be presented to the Board for consideration of any revisions to the revised proposed regulations.

Now, I would like to present the rules for this public hearing. Comments will be received from any

1 member of the public. The initial comments will be limited to a maximum of five minutes depending on the 3 number of individuals who wish to speak. If you have not 4 signed up to speak and you wish to speak today, please 5 sign your name on the sign-up sheet at this time. Staff 6 members may ask speakers questions to clarify 7 statements. However, this is not the proper forum for 8 questions to the Board. If you have a question for the 9 Board, please forward them in writing to the Board. Any 10 speaker who wishes to provide a written statement in 11 addition to oral public comment or in lieu of oral 12 public comment may do so until September 15, 2023. 13 The first public member that wants to give a 14 public comment is Valerie Sampson. MS. SAMPSON: I'm laughing, because I came 15 16 here to observe like everybody else. 17 MR. ROBERTS: Now you get to sit in the hot 18 seat. 19 MS. SAMPSON: Oh, wow. I was not expecting 20 any of this, but that's okay. So, there is a drop in 21 hours? 22 MS. RODRIGUEZ: Yes. In cosmetology hours. 23 MS. SAMPSON: I, actually, have a small 24 academy in Harrisonburg. I was under the impression, 25 like months ago, that we were still at 1,000 hours. Our

TV station in Harrisonburg came to interview me to get my reaction on it. I had not heard anything. But, my only concern is if we do the 1,500 hours, are we going to eliminate any of the chapters? Or, are we just going to try to cram it all in the 1,000 mark?

MS. RODRIGUEZ: So, the Board decided to change the curriculum for schools. It's a minimum of 1,000 hours. So, some schools may decide to keep the 1,500-hour program. And within the curriculum, they decided to give hours per topic, including nails, hair, skin. The scope of practice of cosmetology. The services that they perform is not changing. That will remain the same.

MS. SAMPSON: Okay. My main concern was just making sure that I got everything in the 1,000 hour time period.

MS. RODRIGUEZ: So, at this current time, it's not approved yet. It needs to go through the different regulatory stages. We are at the proposed stage, which is the second stage. Then, we have a final stage. The Board will also send out correspondence advising you when the final regulations are going to be effective. Of course, there will be some sort of timeframe in order for you to send in any new curriculum within the requirements.

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1 MS. SAMPSON: Okay. That sounds good. I'm 2 not too upset about that. This is not really pertaining 3 to the 1,500 hours. It's just, like, across the board 4 with our industry. You know, the students feel like 5 everything is online. They learn everything online. I 6 know so many people in my area that are doing hair and 7 they're not licensed. I mean, they are out there 8 saying, I'm a stylist. This is my venue. These are the 9 services I offer. But, they don't feel like they need to go to cosmetology school. And it's, like, irritating to 10 11 me. I mean, I don't know if I can do anything about it. 12 It doesn't seem like it. But, as a stylist for 13 30 years, it's frustrating as I don't know what. But, 14 what do we do? 15 MS. RODRIGUEZ: The public can send in 16 complaints to our complaints and resolutions section. 17

MS. RODRIGUEZ: The public can send in complaints to our complaints and resolutions section. If you know of any unlicensed activity, you can file a complaint. And we will investigate it. DPOR is compliant driven. It's an issue that a lot of people are having at this time. It's, actually, reaching out to our complaint section and filing a complaint in order to have investigators to look for unlicensed activity. If we receive a complaint, we will research it.

MS. SAMPSON: All right. Thank you.

MS. RODRIGUEZ: I have a list of names here

1 and it looks as if no one checked that they wish to 2 speak to the Board. Anyone else interested in making 3 public comment? 4 MR. ROBERTS: Can I say something? 5 MR. RODRIGUEZ: Sure. 6 MR. ROBERTS: I just wanted to add that we 7 do encourage the public to definitely file a complaint 8 if they discover there is unlicensed activity. So, if that's something that if you weren't sure that you could 9 10 or should do that, we definitely encourage you to do 11 that if you know of such activity going on. 12 MS. SAMPSON: I know I had a stylist one 13 time that called and she said, they told her to go to 14 the salon and collect business cards and send those 15 names. She was, like, I'm not going to do that. 16 MR. ROBERTS: The more people that know that 17 they can file the complaints, the better off. 18 MS. SAMPSON: Okay. 19 MS. RODRIGUEZ: So, we usually allow some 20 additional time to see if someone else arrives to 21 provide public comment. So, we will stay here for 22 probably another 30 minutes or so. 23 (BRIEF RECESS) 24 MS. RODRIGUEZ: Okay, everyone, we waited 30 25 minutes. Thank you for your comments today. The record

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1
    of the public hearing will be kept until September 15,
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    2023. And written comments will be accepted until 5:00
 3
    P.M on that day.
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                  The hearing is now adjourned at 9:46 A.M.
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1	CERTIFICATE OF COURT REPORTER
2	I, Stephanie C. Martin, hereby certify that I was
3	the Court Reporter at the Public Hearing held in Henrico
4	County, Virginia on August 28, 2023, at the time of the
5	hearing herein.
6	I further certify that the foregoing transcript
7	is, to the best of my ability, a true and accurate
8	record of the testimony and incidents of the hearing
9	herein.
10	Given under my hand this 6th day of September
11	2023.
12	Stephanie C. Martin
13	STEPHANIE C. MARTIN Notary Registration No. 7984503
14	Notary Registration No. 7904303
15	My Commission expires:
16	APITI 30, 2020
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